

SIEGENIA-AUBI information!

On the following pages you can find out quickly and easily whether your sliding doors or windows are affected by our warning.

SIEGENIA AUBI[®]
SOLUTIONS INSIDE

WINWOW HARDWARE

DOOR HARDWARE

SLIDING DOOR HARDWARE

VENTILATION AND BUILDING TECHNOLOGY

Dear Sir or Madam,

While observing the market, we noticed that certain components, PSK, PSK-Z and HSK sliders, manufactured by one of our suppliers between 1994 and 1996 may sometimes exhibit faults. Faulty sliders may break and cause the sashes of your sliding doors or windows to fall out of their frames and cause damage to people and/or property.

This brochure provides information on how you can quickly and easily find out whether these sliders are installed in your sliding doors or windows. Please follow the individual steps to find out if this is the case.

Should you find that your sliding doors or windows are fitted with these sliders, please close them and keep them closed for the time being.

If you are unable to identify the sliders fitted precisely, we recommend that you keep your sliding doors and windows closed for your own safety.

Please get in touch with the manufacturer or a window fitter of your choice to arrange replacement of the affected sliders as soon as possible.

Please visit www.siegenia-aubi.com to find more useful information. Our website also features a frequently updated list of professional Service Partners in your region.

Should you have any further questions or require additional information, please send us a short message:

Email:
gleiterservice@siegenia-aubi.com

Address:
SIEGENIA-AUBI Group
Reference: 'Warning'
Industriestrasse 1 - 3
57234 Wilnsdorf, Germany
Fax: +49 271 3931-77 020

Does your door or window element belong to one of the opening categories involved?

Can your element be opened as shown, by **tilting or sliding**?



NO:
go to
PAGE 4



YES.
go to
PAGE 5



Fig. 1: Tilted element, opened

Fig. 2: Sliding element, opened

Does your door or window element belong to one of the opening categories involved?

Can your element be opened as shown, by **tilting** or **sliding**?



NO:
no further
measures
required



YES.
go to
PAGE 8



Fig. 1: Tilted element, opened



Fig. 2: Sliding element, opened

Is your element fitted with components from SIEGENIA-AUBI?

Is the company logo shown below stamped on the **covers**?

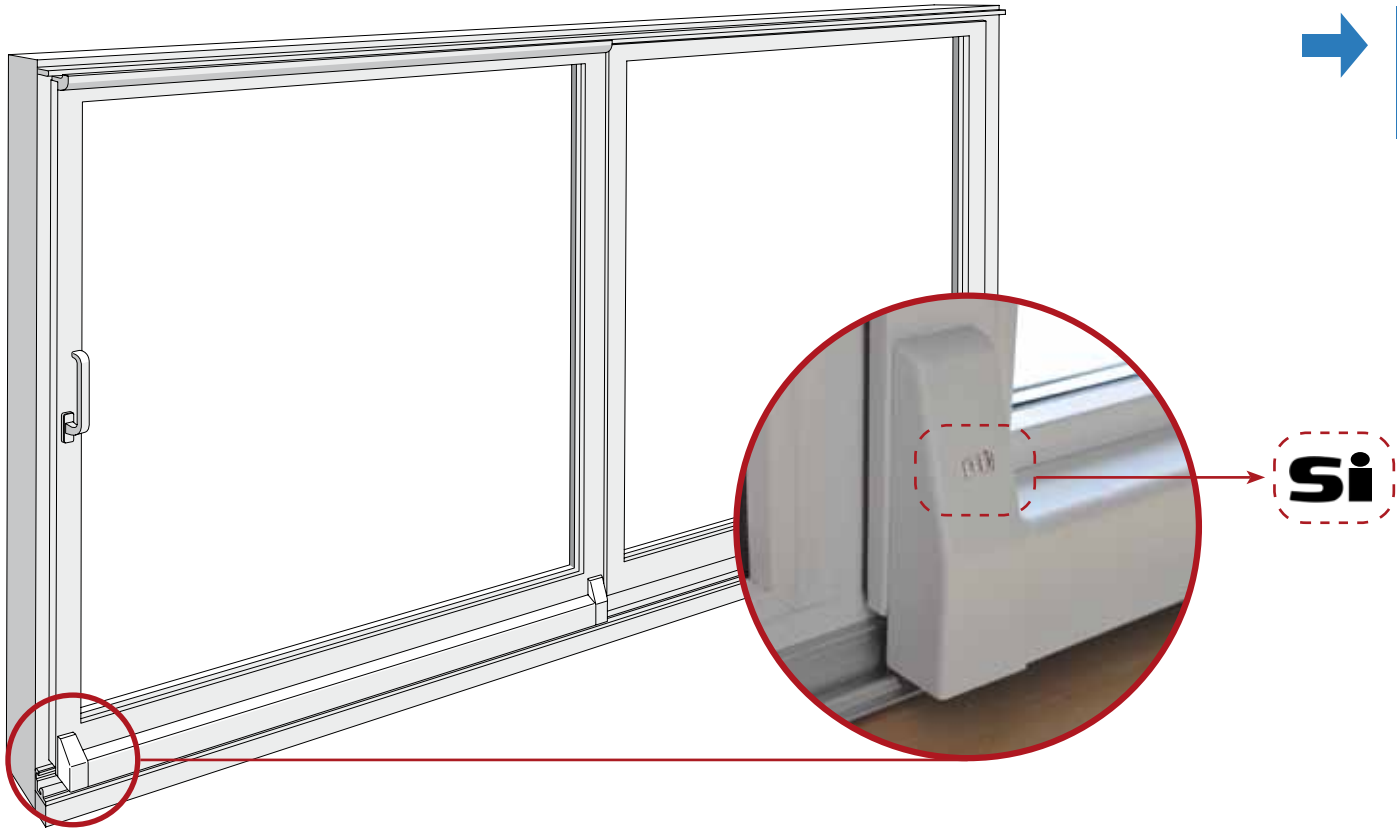
Company logo stamped?



NO:
no further
measures
required



YES:
go to
PAGE 6



Was your element manufactured during the period affected?

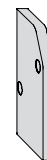
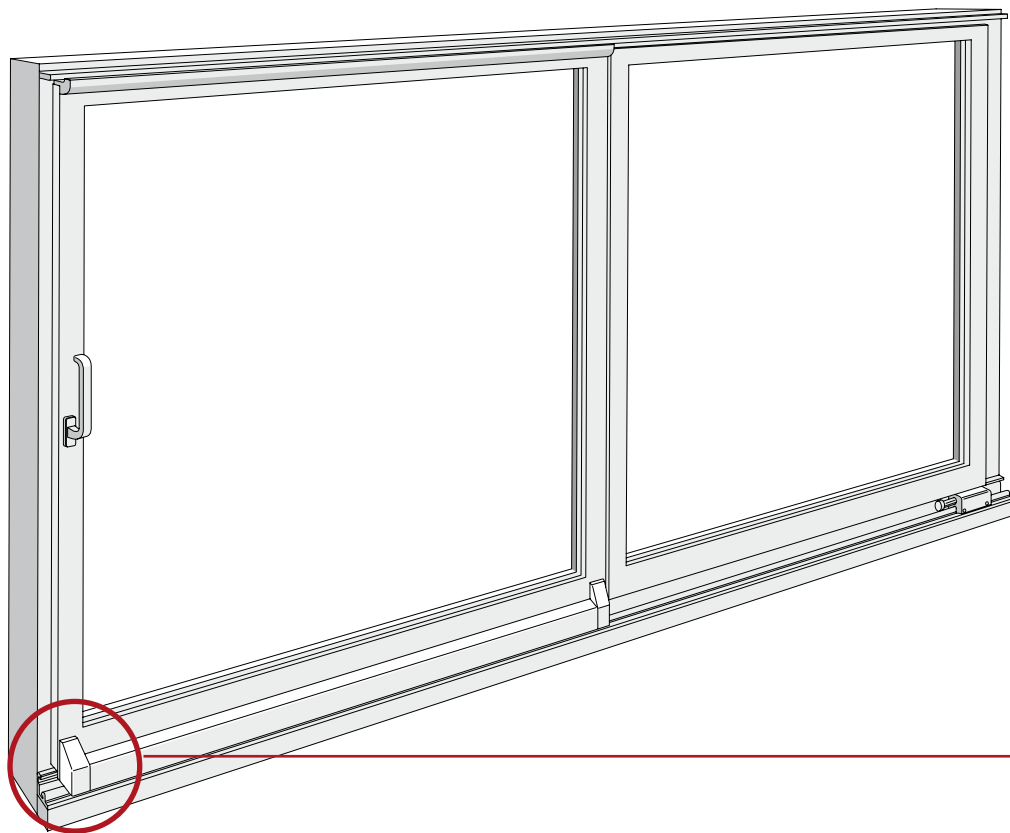
What type of **covers** does your element have?



TYPES 1+2:
go to
PAGE 7



TYPE 3:
no further
measures
required



Type 1



Type 2



Type 3

Are the affected components installed in your element?

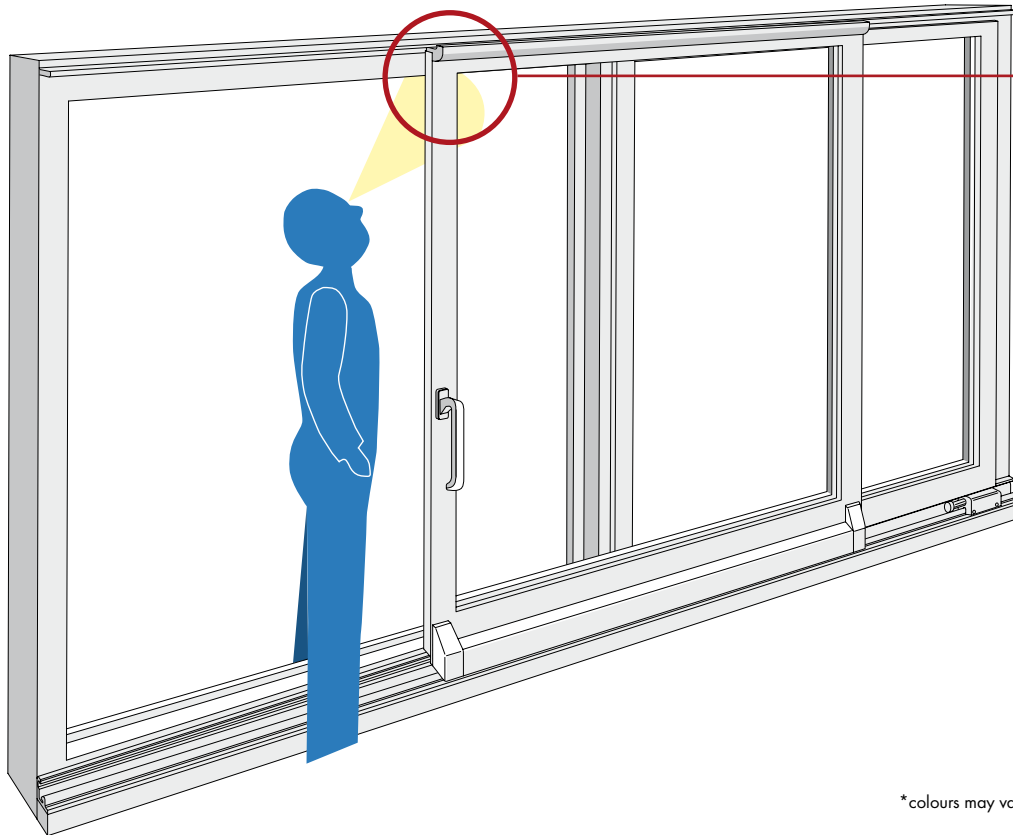
What kind of **sliders** are installed in your element?



TYPE 1:
go to
PAGE 10



TYPES 2-4:
no further
measures
required



Type 1:
Colour: brown*
without logo



Type 2:
Colour: black*
with logo



Type 3:
Colour: brown*
with logo



Type 4:
Colour: white*
without logo

*colours may vary with age!

Is your element fitted with components from SIEGENIA-AUBI?

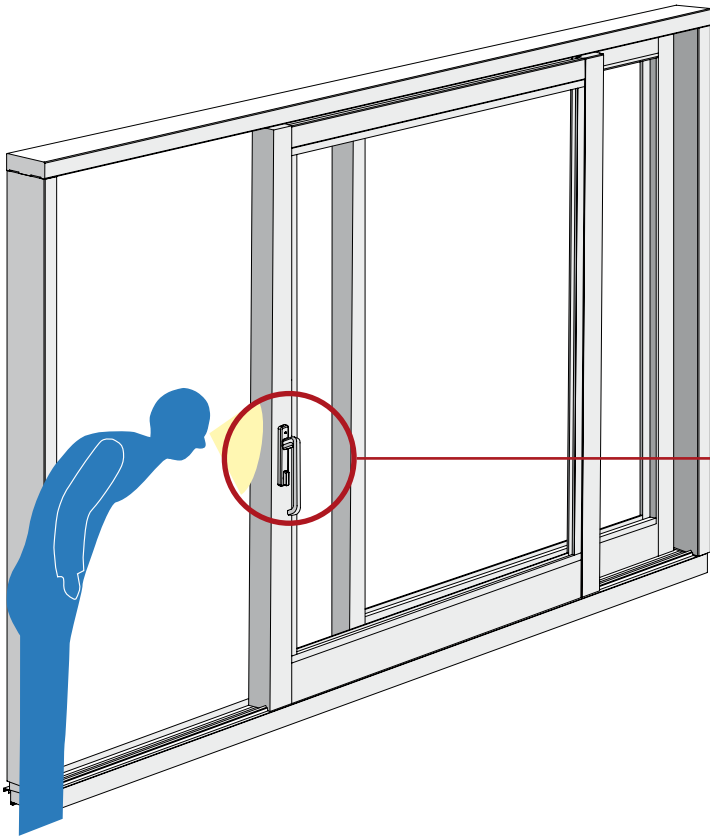
Is the **company logo** shown below stamped on the **internal metal parts**?



NO:
no further
measures
required



YES:
go to
PAGE 9



Are the affected components installed in your element:

What kind of **sliders** are installed in your element?



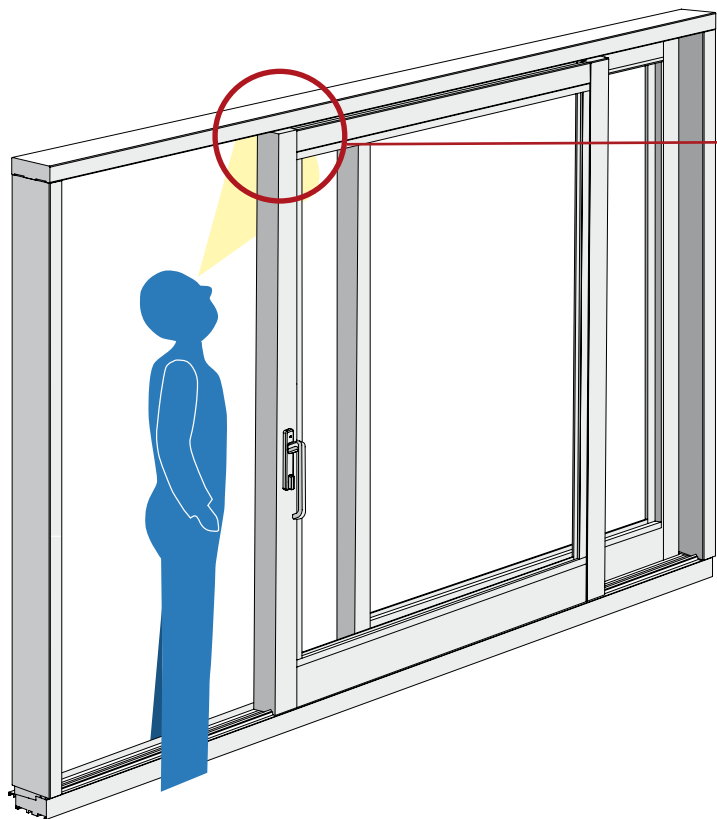
TYPE 1:

go to
PAGE 10



TYPES 2-4:

no further
measures
required



Type 1:
Colour: brown*
without logo



Type 2:
Colour: black*
with logo



Type 3:
Colour: brown*
with logo



Type 4:
Colour: white*
without logo

*colours may vary with age!

RECOMMENDED MEASURES.

We strongly recommend you to take the following measures:

- Keep your sliding doors or windows closed for the time being.
- If you are unable to identify the sliders fitted precisely, please keep your sliding doors and windows closed for your own safety.
- Please get in touch with the window/door manufacturer or a window fitter of your choice to arrange replacement of the affected sliders as soon as possible.

Who can help me?

The Service Partners database is currently under construction. Please contact a window fitter of your choice.

Please note that we can neither be held responsible nor accept any liability for correct and professional installation or maintenance work. We do, however, guarantee that, within the legal regulations, the replacement sliders distributed by us are free of defects.

What if I have any other questions?

If the manufacturer of your sliding doors or windows, your window fitter or one of the Service Partners cannot help you in this matter, please send your questions to us:

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